

Call Rates: UK Voice Calls, Internet and Messages

Destination	Charge Per Minute (ex VAT)
Calls to other O2 mobiles – out of bundle	Free of charge
Calls to landlines (01, 02, 03) – out of bundle	45p
Calls to other UK mobiles – out of bundle	45p
Calls to 0800 and 0808 numbers	Free
Calls to 05 numbers	45p
Picture messages (home and roaming)	40p per message
GSM WAP	45p per minute
Text Messages – out of bundle	20p per message
Data – out of bundle	3p per MB
Directory Enquiry Services (118***)	£1.25 per minute access charge + service charge
Calls to 07 and 01 numbers in Jersey, Guernsey & Isle of Man	45p
All other rates – please call	





Roaming & International

Call Rates: International Voice Calls from the UK

Region	Zone	Calls per minute (ex VAT)	Texts (ex VAT)
Channel Islands & Isle of Man	0	45p	40p
Ireland	1	54p	40p
Western Europe EU & non-EU	2	£1.25	40p
Rest of Europe & Turkey	3	£1.25	40p
USA & Canada	4	£1.25	40p
Asia Pacific	5	£1.25	40p
Rest of World	6	£1.75	40p

Call Rates: International Voice Calls from the UK

Zone 0	Zone 6
Channel Islands & Isle of Man	Abkhazia, Afghanistan, American Samoa, Angola, Anguilla, Antarctica, Antigua and Barbuda, Argentina, Armenia, Aruba, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Belize, Benin, Bermuda, Bhutan, Bolivia, Bora Bora, Botswana, Brazil, British Virgin Islands, Brunei, Burkina Faso, Burundi, Cambodia, Cameroon, Cape Verde, Cayman Islands, Central African Rep, Chad, Chi'e, China, Colombia, Comoros, Congo, Congo (DRO), Cook Islands, Costa Rica, Cuba, Curacao, Diego Garcia, Djibouti, Dominica, Dominican Republic, East Timor, Ecuador, Egypt, E' Salvador, Equatorial Guinea, Eritrea, Ethiopia, Falkland Islands, Fiji, French Guiana, French Polynesia, French West Indies, Gabon, Gambia, Georgia, Ghana, Greenland, Grenada, Guadeloupe, Guam, Guatemala, Guinea, Guinea Bissau, Guyana, Haiti, Honduras, India, Indonesia, Iran, Iraq, Israel, Ivory Coast, Jamaica, Jordan, Kazakhstan, Kenya, Kiribati, North Korea, South Korea, Kuwait, Kyrgyzstan, Laos, Lebanon, Lesotho, Liberia, Macau, Madagascar, Malawi, Maldives, Mali, Marshall Islands, Martinique, Mauritania, Mauritius, Mayotte, Mexico, Micronesia, Moldova, Mongolia, Montserrat, Mozambique, Myanmar, Namibia, Nauru' Nepal, New Caledonia, Nicaragua, Niger, Nigeria, Niue, NLD Antilles, Norfolk Island, Oman, Pakistan, Palau, Palestine, Panama, Papua, New Guinea, Paraguay, Peru, Philippines, Puerto Rico, Qatar, Reunion, Russia, Rwanda, Sao Tome & Principe, Saudi Arabia, Senegal, Seychelles, Sierra Leone, Solomon Islands, Somalia' Sri Lanka, St Helena, St Kitts, St Lucia, Saint Maarten, St Pierre & Miquel.. St Vincent, Sudan, South Sudan, Suriname, Swaziland, Syna, Tahiti, Taiwan, Tajikistan, Tanzania, Thailand, Togo, Tokelau, Tonga, Trinidad and Tobago, Turkmenistan, Turks and Caicos. Tuvalu, Uganda, Ukraine, United Arab Emirates (UAE), Uruguay, US Virgin Islands, Uzbekistan, Vanuatu' Venezuela, Vietnam, Wallis & Futuna, Western Samoa, Yemen, Zambia, Zimbabwe. Ships/ferries/Airplane networks.
Zone 1	
Ireland	
Zone 2	
Andorra, Austria, Belgium, Bulgaria, Canary Islands, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Hungary, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Romania, San Marino, Slovak Rep, Slovenia, Spain, Sweden, Switzerland, Vatican City	
Zone 3	
Albania, Algeria, Bosnia, Croatia, Iceland, Kosovo, Libya, Macedonia, Montenegro, Serbia, Tunisia, Turkey	
Zone 4	
Alaska, Canada, Cocos Islands, Hawaii, Northern Marianna Islands, Morocco, United States of America (USA)	
Zone 5	
Australia, Christmas Island, Hong Kong, Japan, Malaysia, New Zealand, Singapore, South Africa	



O2 International Caller Bolt Ons

For calls from UK to Abroad

Individual Minutes:

	Minutes	
	120	500
Minutes Valid for Calls from UK to:		
Zone 1 - Ireland		
Zone 2 - Western Europe EU / Non EU	£7.50	£20.00
Zone 3 - USA & Canada		
Zone 5 - Asia Pacific		

- Recurring monthly minute bolt ons.
- Pay as little as 3p per minute for international calls.
- Individual Min Bolt Ons can be added to individual tariffs or users on a shared tariff.
- Once minutes are used, user pays standard out of bundle rate.
- No usage alerts once the user reaches the end of their bundle allowance.

Shared Minutes:

	Minutes		
	1000	3000	5000
Minutes Valid for Calls from UK to:			
Zone 1 - Ireland			
Zone 2 - Western Europe EU / Non EU	£50.00	£150.00	£250.00
Zone 3 - USA & Canada			
Zone 5 - Asia Pacific			

Recurring monthly minute bolt ons.
 Once minutes are used, user pays standard out of bundle rate - see O2 Calling Abroad from the UK.
 There are no usage alerts once the customer reaches the end of their bundle allowance.

Out Of Bundle Charges

The following out of bundle rates apply across all for calls made from 1st Jan. 2018.

Type of Call / Text / Data	Rates	Minimum Charge	Billing Increment
On Net	65p	1 Second	1 Second
Cross Network	65p	1 Second	1 Second
Landline	65p	1 Second	1 Second
Voicemail	65p	1 Second	1 Second
SMS	65p	N/A	Per SMS
Data	4p per MB	1MB	1KB
Standard UK Picture Message	65p	Per Message	Per Message
Standard UK Video Message	65p	Per Message	Per Message
Video Calling to any Vodafone UK Mobile	65p	1 Second	1 Second
Video Calling to other UK Mobile Networks	65p	1 Second	1 Second
Video Calling to International Mobile Networks	65p	1 Second	1 Second
Call Return - Voda (up to 3600 secs)	Free of Charge	N/A	N/A
Call Return - Voda (over 3600 secs)	65p	60 Seconds	60 Seconds
Call Return Landline	65p	60 Seconds	60 Seconds
Call Return Cross Net	65p	60 Seconds	60 Seconds
Call Return Personal Number Service	65p	60 Seconds	60 Seconds
0800 and 0808 Numbers	Free of Charge	N/A	N/A
0844 and 0870 Numbers	65p	60 Seconds	1 Second
0845 and 0870 Numbers	65p	60 Seconds	1 Second
Charity Numbers	Free of Charge	N/A	N/A
Radio-Paging Services (starting 076)	65p	N/A	Per Call
Personal Numbering Services (starting 070)	65p	60 Seconds	1 Second
Call Forwarding Services (e.g. 07744, 07755)	65p	60 Seconds	1 Second
Premium Call Access Charge	65p	60 Seconds	60 Seconds
Directory Enquiries Access Charge	165p	60 Seconds	1 Second
Browsing the Mobile Internet & Data Usage	4p per MB	1KB	1KB